



Cancellation Policy

Cancellation All the Year Except Peak Time

All the cancellation requests should be sent through fax or email to provide the Company with written confirmation that confirms your reservation should be canceled. In case you cancel your trip, the following scale of charges will be applied:

Charged	Date
From the date of booking until 50 days before your arrival date	15% of the entire tour price will be charged.
Between 50 and 30 days before your arrival date	25% of the total tour price will be charged as a cancellation fee.
Between 25 and 15 days before your arrival date	50% of the total tour price will be charged as a cancellation fee.
Between 14 and 7 days before your arrival date	75% of the total tour price will be charged as a cancellation fee.
Between 7 and 1 day before your arrival date	100% of the total tour price will be charged as a cancellation fee

Plus, there are cancellation fees on all domestic flights all around Egypt. If you cancel a tour at any time, you will be subjected to the fees according to the airline's cancellation policy.

Cancellation for Christmas, New Year, and Easter time

In case you cancel your trip, the following scale of charges will be applied:

Charged	Date
From the date of booking until 61 days before your arrival date	25% of the entire tour price will be charged as a cancellation fee.
Between 60 and 30 days before your arrival date	50% of the total tour price will be charged as a cancellation fee.
Between 30 and 15 days before your arrival date	75% of the total tour price will be charged as a cancellation fee.
Between 14 and 1 day before your arrival date	100% of the total tour price will be charged as a cancellation fee.



Additionally, there are cancellation fees on all domestic flights all around Egypt. If you cancel a tour at any time, you will be subject to the fees according to the airline's cancellation policy.

Postponing Your Tour

You can get back to us if you decided to postpone your tour to another date if neither of your booking procedures was taken from our side. Then we can postpone your tour as you wish. After reaching an agreement with us of postponing your tour and then you decide to cancel your booking for any reason, then our cancellation policy will be applicable.

Down Payment

Our travel agency offers many methods that you can easily follow to send part of the agreed price and the rest should be paid upon your arrival through the means which we mentioned above. We offer PayPal transactions, Bank transfers, Western Union, and sending via your Credit Card, and all of these methods are highly secured and protected and your personal information can't be shared for any reason with anyone else.

Refunds

When it comes to refunding the deposit which we received, we use the same method that our customer used in sending his down payment.